

At Thamesdown we are committed to making our bus services accessible to as many people as possible. We have produced this leaflet to provide helpful information for customers travelling with children.



Parents: Young children love going by bus, but please remember they are travelling on a moving vehicle which may need to stop without warning. Keep hold of them at all times and don't let them move around the bus on their own.

EASY ACCESS

Our single deck buses are colour coded to indicate their varying levels of accessibility. A green skirt on the bus means that it has a step-free entrance and a flat floor at the front of the interior and can therefore carry baby buggies unfolded.

FULL ACCESS

A few of our routes are still operated by non-low floor buses, which can only carry baby buggies if they are folded up and placed in the luggage rack. Please contact us on 01793 428428 for confirmation of the routes concerned.

Child fares



Up to four children under the age of 5 travel free with a fare-paying adult

Between their 5th and 16th birthdays children travel at a reduced fare up to 2200 daily, but a Citizencard has to be shown as proof of age for those 13 and over

An Adult & Kids DayRider gives one day's unlimited bus travel in Swindon for one adult and three children whilst a Family DayRider offers the same for two adults and three children

For more information, pick up our 'Fares Guide' leaflet.

let's go travelling!

Travel Shop, Fleming Way, Swindon
Mon-Fri 9am-5.30pm **Sat** 9am-5pm
tel 01793 428428
www.thamesdown-transport.co.uk

Thamesdown Transport Ltd, Barnfield Road, Swindon, SN2 2DJ
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traveline
public transport info

www.traveline.info
0871 200 22 33
calls from landlines cost 10p per minute

A guide for parents travelling with children

Buggies on Buses



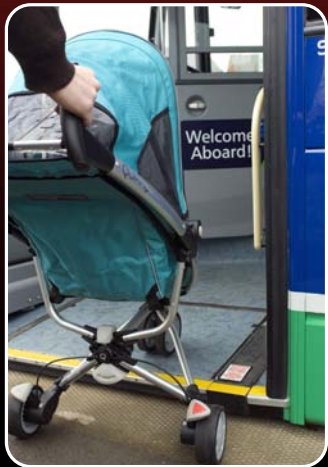
let's go travelling!

 **Thamesdown**

Customers travelling with children



Our easy access buses have spacious and bright interiors and drivers will lower the entrance to help buggy users board and alight if required. There is a flat floor at the front of the bus featuring tip-up seating and a standing area and this is where buggies should be parked. Please note that the gangway has to be kept clear for safety reasons and drivers will therefore need to limit the number of buggies on board.

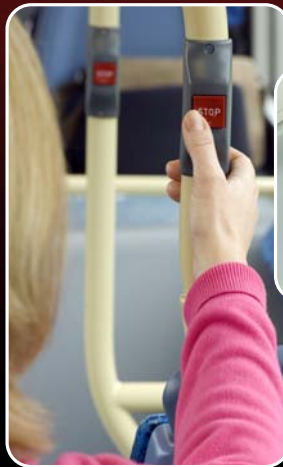


Our drivers are trained that before pulling away from bus stops, they ensure customers who appear to be mobility impaired are seated or standing safely – this includes buggy users.



While on board:

- Apply the buggy's brakes
- Ensure the child is secured by the harness
- Avoid hanging heavy bags on the buggy
- Do not leave the buggy unattended



We ask buggy users who wish to alight to ring the bell and remain where they are until the bus has stopped.

What can and cannot be carried:

The following types of pushchairs and buggies are capable of being folded and can therefore normally be carried:



We regret that traditional prams or prams with large removable cots cannot be carried as they cannot be folded.

Please note:



Buggy users may occupy the designated wheelchair space on the bus if it is not required by a wheelchair user. If a wheelchair user wishes to board the bus the driver will ask the buggy user to vacate the designated space and move elsewhere in the bus, providing there is room.

Please co-operate with our staff in such situations; they do not wish to cause inconvenience, but are legally obliged to seek to make room for a wheelchair user.